

## **Online Registration Frequently Asked Questions**

**130 Timpson St.** | Click here for map [1]

Parks and Recreation (Activities/Registration/Parks/Centers) [2]

### Q. What if I don't have a credit card or don't want to use one?

**A.** When using our online registration system, you will need to pay for the activity in full at the time of registration.

### Q. Can I pay for part of the activity now and part of the activity later?

**A.** When using our online registration system, you will need to pay for the activity in full at the time of registration.

### Q. Why am I not able to register for all activities online?

**A.** Not every activity is available for registration on the website.

# Q. I decided not to register for an activity. How do I make sure my account hasn't been charged?

A. Your registration is only complete after you complete the check out process.

### Q. How do I cancel a registration, once I have been through the check out?

**A.** Please check the refund policy per activity. For contact information, see below.

### Q. Is my transaction secure?

**A.** The City of Longview uses DigiCert Secured, the latest in online payment security.

For information about activities and events offered by Parks and Recreation, call 903-237-1270.

For information about activities and events offered by Partners in Prevention, call 903-237-1019.

For more information call: 903-237-1270 | Contact Us [3]

**Source URL:** http://parks.longviewtexas.gov/online-registration-fag

#### Links:

[1]

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[2] http://parks.longviewtexas.gov/service/parks-and-recreation-activitiesregistrationparkscenters

[3] http://parks.longviewtexas.gov/services-contact#pard@longviewtexas.gov